



WARRANTY FOR LMR BATTERIES / CHARGERS / CASES

October 1, 2009

Battery Type / Product	Warranty Period
LMR (two-way radio) batteries with NiCd cells	18 months (Japanese cells)
LMR (two-way radio) batteries with NiCd cells	12 months (Chinese cells)
LMR (two-way radio) batteries with NiMH cells	12 months
LMR (two-way radio) batteries with Li-Ion / LiPo cells	12 months
LMR battery chargers (Endura TWC1 / TWC6)	12 months
LMR (two-way radio) cases (TWLC)	36 months

Warranty Statement For LMR Batteries, Chargers, And Cases

Power Products Unlimited, Inc. (PPU) warrants its land mobile radio (LMR) batteries to be free from defects in workmanship and materials for 12 or 18 months **from the date of purchase from Power Products**. The 12-month period applies to NiMH, Li-Ion, or LiPo batteries, and NiCd batteries with Chinese cells. The 18-month period applies to NiCd batteries with Japanese cells. In addition, PPU warrants that its LMR batteries will maintain a percentage of their rated capacity during the specified warranty period as follows: Japanese or Korean cells at 80% and Chinese cells at 70%.

PPU warrants its land mobile radio (LMR) battery chargers to be free from defects in workmanship and materials for 12 months **from the date of purchase by the end user**.

PPU warrants its land mobile radio (LMR) cases to be free from defects in workmanship and materials for 36 months **from the date of purchase by the end user**.

Should any problem covered by this warranty develop, return the battery, charger, or case with dated proof of purchase to Power Products for credit or replacement. Power Products will issue a credit or ship a replacement (as requested by the purchaser) for any defective product returned during the warranty period. For batteries, this warranty is void if the date code label has been removed, or if the battery has been improperly charged. For batteries and chargers, this warranty is void if the product has been altered, misused, damaged, or neglected. This is the only warranty made by PPU. In no event will PPU, its affiliates, subsidiaries, related entities, or their respective directors, officers, or employees, be liable for any damages beyond replacement as described above, including without limitation, indirect, incidental, or consequential damages.

Shipping and other costs related to return of defective products to Power Products are the responsibility of the purchaser. An RMA number is required for any products returned to Power Products. Power Products will pay for shipping any replacement products to the original purchaser.