



RETURN AUTHORIZATION FORM

Instructions

COMPLETE ALL INFORMATION REQUESTED ON THIS FORM AND EMAIL TO RETURNS@POWERPRODUCTS.COM. YOU MAY ALSO FAX TO **770-569-1844**. A RETURN AUTHORIZATION NUMBER WILL BE EMAILED TO YOU. QUESTIONS? PLEASE CALL 678-292-2055.

DATE		RMA NUMBER	
CONTACT NAME			
EMAIL ADDRESS			
TELEPHONE			
COMPANY		ACCOUNT #	
ADDRESS			
CITY		STATE	ZIP

ITEMS BELOW RETURNED FOR (CHECK ONE): <input type="checkbox"/> CREDIT (SEE "PLEASE NOTE" BELOW) <input type="checkbox"/> REPLACEMENT	FOR ITEMS NOT FROM POWER PRODUCTS: <input type="checkbox"/> RETURN AT CUSTOMER EXPENSE <input type="checkbox"/> DISCARD AT POWER PRODUCTS WAREHOUSE
--	---

PART NUMBER	QTY	DESCRIPTION	TYPE OF DEFECT	IMPORTANT: PROVIDE PPU INVOICE # OR YOUR PO # FOR EACH ITEM

READ BEFORE PACKING / SHIPPING PRODUCT: IDENTIFY AND COUNT ITEMS CAREFULLY. CREDIT WILL BE ISSUED OR REPLACEMENT MADE BASED ON FINAL COUNT AND DETERMINATION BY POWER PRODUCTS. CLEARLY MARK THE RA NUMBER ON THE OUTSIDE OF EACH BOX. RETURNS WILL NOT BE ACCEPTED WITHOUT THE RA NUMBER ON BOX. INCLUDE A COPY OF THIS FORM WITH PRODUCT RETURNED. USE A METHOD OF SHIPMENT THAT ENABLES YOU TO TRACK PACKAGE DELIVERY.

PLEASE NOTE: THERE ARE NO CASH OR CREDIT CARD REFUNDS. CREDIT WILL BE ISSUED USING CUSTOMERS MOST RECENT PRICING OR AS OTHERWISE DETERMINED REASONABLE BY POWER PRODUCTS. A 15% RESTOCKING FEE WILL BE CHARGED ON ANY NON-DEFECTIVE PRODUCT RETURNED; THE RETURN MUST BE MADE WITHIN 30 DAYS OF ORIGINAL PURCHASE, APPROVED IN ADVANCE BY POWER PRODUCTS, AND IN LIKE NEW CONDITION. CREDIT WILL NOT BE ISSUED OR REPLACEMENT MADE FOR ANY PRODUCTS RETURNED OUTSIDE THE WARRANTY PERIOD OR NOT COMPLYING WITH ANY WARRANTY CONDITION.